



**DWS Hospitality Specialists
Robina, Gold Coast QLD
Management (Sport & Recreation)
Full time**

Club Manager Club Robina

Club Robina has recently been acquired by Club Helensvale, creating an opportunity for a new Club Manager. From its humble beginnings in 1986, Club Robina has grown to include three bowls greens, a bar, gaming facilities, functions room and a bistro which is soon to be renovated. A further renovation project across the entire venue is set to be completed over the next 12 to 18 months.

This is a unique opportunity for a forward-thinking Senior Duty Manager who is keen to take the next step in their career and stamp their personality on this family orientated venue and assist the Club and its members to maximise their opportunities.

Working closely with the management team at Club Helensvale, this role will be responsible for the day-to-day management of Club Robina's operations to ensure it functions in a highly professional manner and at maximum efficiency. Key to the success of this role is your ability to mentor, motivate and lead a team of staff to always deliver exceptional customer service and a quality product.

A highly energetic outgoing personality with a strong background in club operations, demonstrating an ability to deliver above-benchmark earning results and operational standards over a sustained period is imperative.

The successful candidate will be able to demonstrate the following key attributes:

- Ability to drive exceptional customer service with customers and staff
- Personality and ability to motivate a cohesive team
- An understanding and a proven track record in driving food and beverage, marketing and membership
- An understanding of modern HR practices and compliance
- Ability to create a positive environment and mentor staff, encouraging their personal growth and development
- Capacity for strategic thinking and implementation of strategic plans
- Minimum 3 years' experience in a Senior Management role in a licensed club
- Must hold a current CLO, Gaming Nominee and RMLV
- Hospitality or management qualifications at a Certificate IV level or above would be an advantage
- Flexibility to work nights and weekends

Employer questions

Your application will need to include answers following questions:

- How many years of people management experience do you have?
- What's your expected annual base salary?
- How many years' experience do you have as a Club Duty Manager?
- Do you have experience preparing work rosters?

If joining a Community Club in a role that is pivotal to the daily operation and full of variety sounds like your next career move, tell us your story. Please ensure that you submit your resume and covering letter to:

employment@dws.net.au



www.dws.net.au